

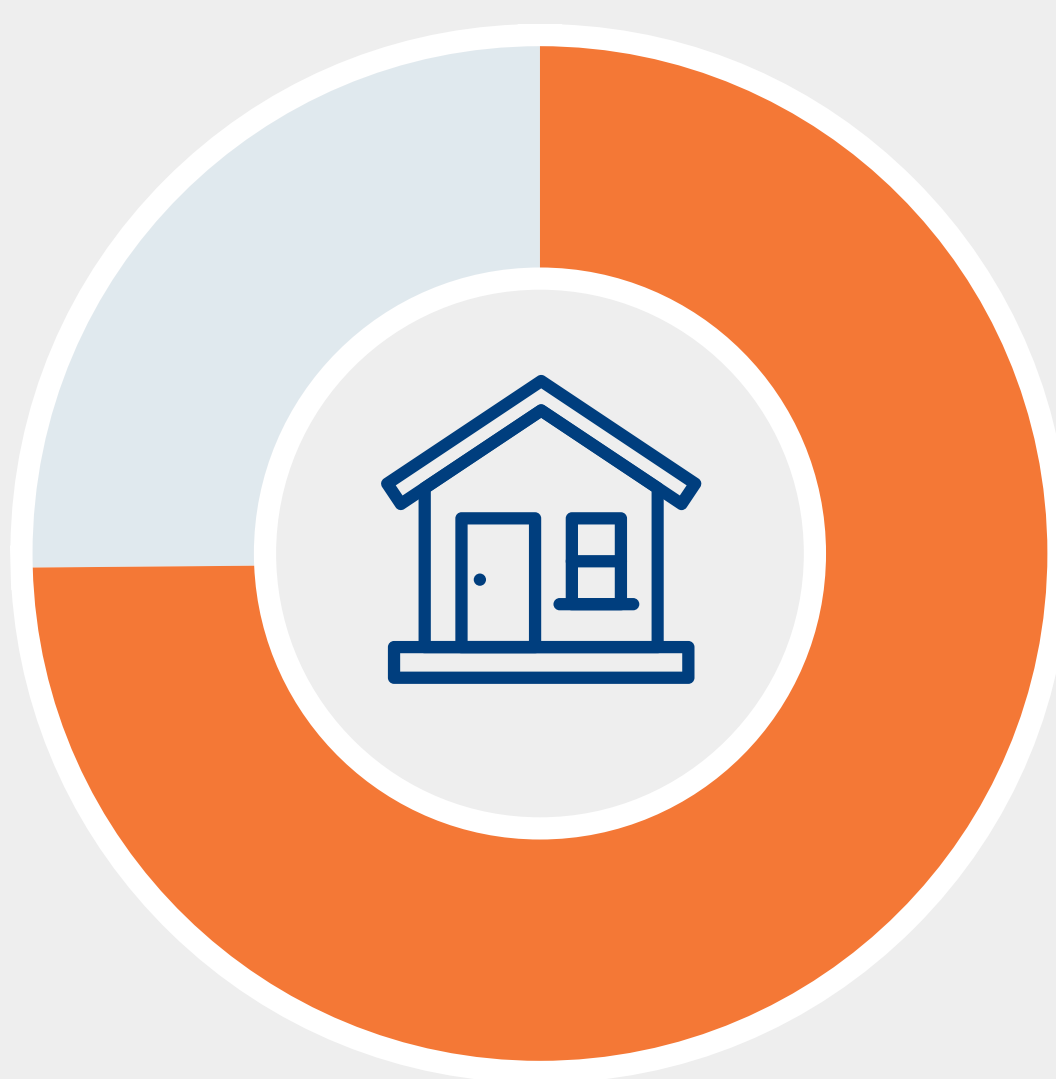
NEW WORKER PARADIGM



The COVID-19 outbreak abruptly introduced a "new worker" paradigm - businesses globally found themselves having to enable the majority of their employees to work from home without any time for preparation or planning.

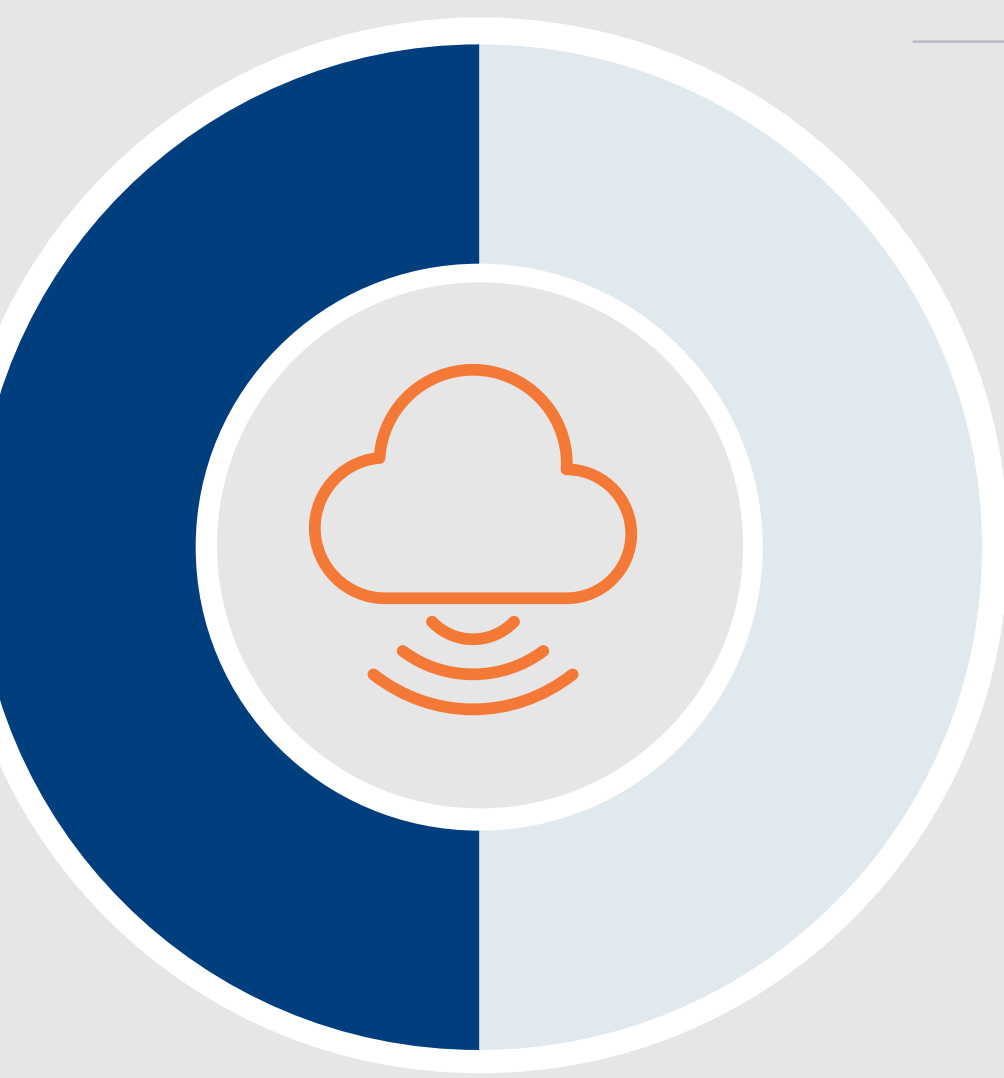
This presented a challenge to vendors and operators as they scrambled to adapt to rapid changes to enterprise IT needs. Unified Communications and team collaboration platforms, cyber security, cloud, networks and access all became priorities for businesses that had not yet invested or explored these technologies. Remote working is here to stay and will forever change the way workers communicate and collaborate.

MORE THAN
50%
IT/TELECOM
DECISION
MAKERS
reported COVID-19
has **accelerated**
their digital
transformation
strategy



MORE THAN
75%
businesses report that **one-half**
of workers are currently
WORKING REMOTELY

MORE THAN
85%
of business expect more than
**A QUARTER OF THEIR
WORKFORCE TO BE
WORKING REMOTELY
IN 2021**



MORE THAN
50% are prioritizing
INVESTMENT IN CLOUD-BASED
and video collaboration applications

97% of businesses will utilize shared workspace, staggered shifts, distributed offices or **NO PHYSICAL OFFICES**



97%
of businesses will deploy new
strategies to ensure
WORKPLACE SAFETY



In today's climate, SMBs and enterprises need a communications and collaboration solution that provides them what they need, when they need it, and where they need it. This takes shape in many ways, from different types of connectivity, to multiple types of employees, to multiple collaboration applications. **Metaswitch provides Operators with a fully brandable suite of Business Services to meet all of your customer's needs.**

[Request Consultation](#) ▶